

Principal Learning for the EDI Diploma in Hospitality

The Hospitality Diploma is available from EDI for first teaching in September 2009 at levels 1, 2 and 3.

The Principal Learning component is designed around four themes from the industry:

- The hospitality industry
- People in the hospitality industry
- Business and finance in the hospitality industry
- Hospitality operations.

Industry engagement is a core part of both development and delivery of the hospitality diploma. Employers in the industry consider personal, learning and thinking skills to be vital for successful employees and as a result the development of these skills is central to the qualification. Employers are also keen to be involved in the implementation and delivery of the diploma, which is why EDI’s Principal Learning qualification is designed around possibilities for employer engagement.

The hospitality industry is an exciting and constantly changing industry and the innovative and cutting edge nature of this qualification is designed to reflect this. The qualification is also designed to enthuse learners about the industry, while preparing the individual for different paths, including further and higher education.

Level 1

Unit	Unit Title	Guided Learning Hours	Assessment
1	Introducing how the hospitality industry works	30	External
2	Why the hospitality industry is important	30	Internal
3	Introducing customer service in hospitality	30	Internal
4	Developing skills for the hospitality industry	60	Internal
5	Introducing healthy menu development	30	Internal
6	Introducing skills for preparing and serving food and beverages	60	Internal

Level 2

Unit	Unit Title	Guided Learning Hours	Assessment
1	Investigating the UK hospitality industry	60	External
2	Effective customer service in hospitality	60	Internal
3	Developing responsible working practices in hospitality	60	Internal
4	Working in a hospitality team	60	Internal
5	Working with costs and income in hospitality	60	Internal
6	Providing a hospitality service	60	Internal
7	Developing skills for preparing and cooking food	60	Internal

Level 3

Unit	Unit Title	Guided Learning Hours	Assessment
1	Investigating hospitality as a global industry	60	External
2	Developing high standards for hospitality customers	60	Internal
3	Building, managing and developing hospitality teams	90	Internal
4	Financial control in hospitality	60	External
5	Running a hospitality business	60	Internal
6	Marketing and selling hospitality	60	Internal
7	Managing a commercial food operation in hospitality	90	Internal
8	Managing hospitality services	60	Internal



Supporting learning
and performance