

EDI Level 2 NVQ in Cleaning and Support Services

Qualification Title	EDI Level 2 NVQ in Cleaning and Support Services
Qualification Type	NVQ
Level	2
Qualification Overview	<p>The Level 2 NVQ in Cleaning and Support Services is designed for people who:</p> <ul style="list-style-type: none"> are involved in Cleaning and Support Services as their main work activity are seeking a career in Cleaning and Support Services and wish to take the first steps towards professional qualifications wish to receive recognition for their Cleaning and Support Services experience
Qualification Structure	<p>To achieve a full certificate in the Level 2 NVQ in Cleaning and Support Services, you must complete 6 units including 3 from the mandatory group.</p> <p>Mandatory Group</p> <p>UNIT 1 Make sure your own actions reduce risks to health and safety (ENTO)</p> <p>UNIT 2 Communicate effectively with customers and others</p> <p>UNIT 3 Work as a team and develop yourself</p> <p>UNIT 4 Work individually and develop yourself</p> <p>Technical Units</p> <p>UNIT 5 Clean and maintain internal surfaces and areas</p> <p>UNIT 6 Clean and maintain external surfaces and areas</p> <p>UNIT 7 Deal with routine waste</p> <p>UNIT 8 Clean washrooms and replenish supplies</p> <p>UNIT 9 Clean high risk areas</p> <p>UNIT 10 Clean confined spaces</p> <p>UNIT 11 Clean food areas</p> <p>UNIT 12 Deep clean equipment and surfaces</p> <p>UNIT 13 Clean, maintain and protect hard floors</p> <p>UNIT 14 Clean and maintain soft floors and furnishings</p> <p>UNIT 15 Clean glazed surfaces and façades</p> <p>UNIT 16 Deal with non-routine waste</p> <p>UNIT 17 Carry out maintenance and minor repairs</p> <p>UNIT 18 Perform street cleansing manually</p> <p>UNIT 19 Perform street cleansing by machine</p> <p>UNIT 20 Use a water-fed pole system to clean windows and façades</p> <p>UNIT 21 Work safely at heights (PSSL Unit 4.1.6)</p>

Assessment Method	Portfolio of evidence
Additional Information	
EDI Qualification Number	N2528
QCA Accreditation Number/LAD Reference	500/4689/5
Guided Learning Hours	Not Applicable
Accreditation Start Date	1 October 2008
Accreditation End Date	30 September 2010
Certification End Date	30 September 2012
Age Ranges	16-18, 18+, 19+
Is this qualification eligible for LSC funding?	This qualification is listed on the Learning Aims Database
Available Online	Not Applicable
Multiple Choice	Not Applicable
Technical Certificate	Not Applicable
Support Materials Available	<ul style="list-style-type: none"> ▪ A Support Pack is available to centres approved to deliver this qualification ▪ A Candidate Pack is available to centres upon registration of candidates
Information Sheet Issue Date	27 April 2009



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